## STATE OF WASHINGTON



## OFFICE OF INSURANCE COMMISSIONER

In the Matter of	
Elizabeth J. Roush, )  Licensee. )	ORDER REVOKING LICENSE

To: Elizabeth J. Rouse 3529 NW 22<sup>nd</sup> St

Oklahoma City, OK 73107

IT IS ORDERED AND YOU ARE HEREBY NOTIFIED that your license is REVOKED, effective November 30, 2003, pursuant to RCW 48.17.530 and 48.17.540(2).

## THIS ORDER IS BASED ON THE FOLLOWING:

- 1. The Commissioner sent you a written inquiry on March 22, June 17, October 7, and October 22, 2003. This inquiry related to the business of insurance. You did not respond in writing as required by RCW 48.17.475. Each failure to respond promptly in writing violated RCW 48.17.475.
- 2. The Commissioner's letters of October 7, and October 22, 2003 were returned marked, "Attempted Not Known". A licensee shall promptly notify the commissioner of any change of residential or business address. Each failure to notify the commissioner violated RCW 48.17.450.

IT IS FURTHER ORDERED that you return your insurance agent's license certificate to the Commissioner on or before the effective date of the revocation of your license, as required by RCW 48.17.530(4).

NOTICE CONCERNING YOUR RIGHT TO A HEARING. Please note that a detailed summary of your right to contest this Order is attached. Briefly, if you are aggrieved by this Order, RCW 48.04.010 permits you to demand a hearing. Pursuant to that statute and others: You must demand a hearing, in writing, within 90 days after the date of this Order, which is the day it was mailed to you, or you will waive your right to a hearing. Your demand for a hearing must specify briefly the reasons why you think this Order should be changed. If your demand for a hearing is received by the Commissioner before the effective date of the revocation, then the revocation will be stayed (postponed) pending the hearing, pursuant to RCW 48.04.020.

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Upon receipt of your demand for hearing, you will be contacted by an assistant of the Chief Hearing Officer to schedule a teleconference with you and the Insurance Commissioner's Office to discuss the hearing and the procedures to be followed.

Please send any demand for hearing to Insurance Commissioner, attention Scott Jarvis, Deputy Insurance Commissioner, Office of the Insurance Commissioner, P.O. Box 40257, Olympia, WA 98504-0257.

ENTERED AT TUMWATER, WASHINGTON, this 10<sup>th</sup> day of November, 2003.

MIKE KREIDLER Insurance Commissioner

By

SCOTT JARVIS Deputy Commissioner

Investigator: Tom Talarico